GOVERNMENT OF INDIA
COMMUNICATIONS
LOK SABHA

UNSTARRED QUESTION NO:2254
ANSWERED ON:12.03.2001
POSTAL SERVICES IN RAJASTHAN
RASA SINGH RAWAT

Will the Minister of COMMUNICATIONS be pleased to state:

(a) the steps taken so far by the Government to make postal services effective in Rajasthan and to update them as per present requirement;

(b) whether Rajasthan is the most backward State in postal services in comparison to other developing State in the country;

(a) if so, the reasons therefor; and

(d) the steps proposed to be taken by the Government to improve postal services in the State?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI TAPAN SIKDAR)

(a) The Department has initiated the programme of modernisation and computerisation of postal services to make it more efficient and effective in all the states including Rajasthan. The following are the steps taken by the Government to modernise the postal services in Rajasthan upto 31.3.2000:-

i) 101 Multi-Purpose Counter Machines have been installed.

ii) Savings Bank LANs have been installed at 14 Post Offices.

iii) 4 Very Small Aperture Terminals (VSATs) and 30 Extended Satellite Money Order (ESMO) stations have been provided for transmission of money orders specially in rural areas.

iv) 55 Post Offices have been modernised to improve their ergonomics.

v) Registration sorting work at Jaipur RMS has been computerised.

vi) 5 Mail Offices have been modernised by providing them with better operational equipments and furniture.

vii) 3 Computerised Customer Care Centres have been set up at Jaipur, Jodhpur and Ajmer.

viii) There are 4 National Speed Post Centres and 11 State Speed Post Centres.

(b) No Sir. The Postal Services in Rajasthan compare favourably with the rest of the country.

(c) Does not arise in view of (b) above.

(d) During the remaining part of the 9th Five Year Plan, the following activities are proposed to be undertaken in Rajasthan Circle:-

i) Installation of 77 Multi-Purpose Counter Machines (including SB LANs).

ii) Setting up of 2 high-speed Very Small Aperture Terminals and 23 Extended Satellite Money Order stations.

iii) Modernisation of 15 Post Offices.

iv) Computerisation of Jaipur RMS Transit Mail Office.

v) Computerisation of Head Record Office at Ajmer.

vi) Setting up of Computerised Customer Care Centres at Alwar, Kota and Pali.